



**THIS FORM IS ONLY AN APPLICATION :-  
PLEASE DO NOT RETURN GOODS UNTIL AN AUTHORISATION CODE HAS BEEN ISSUED.**

### Returns Request Form

Company Name:	
Contact Name	
Telephone/Fax No:	
<b>E-mail: (mandatory)</b>	
Customer Unique Returns Ref:	
Account No:	
Branch (if applicable)	
Sales Order No: (SPH,BRH etc)	
Nu-Way Part Number:	
Returning Quantity :	
Burner Serial No:(if applicable)	

### Reason for Return

<b>Fault</b>									
<table style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 80%;">Electrical</td><td style="width: 20%;"><input type="checkbox"/></td></tr> <tr><td>Leak</td><td><input type="checkbox"/></td></tr> <tr><td>Mechanical</td><td><input type="checkbox"/></td></tr> <tr><td colspan="2" style="text-align: center;">(Tick option)</td></tr> </table>	Electrical	<input type="checkbox"/>	Leak	<input type="checkbox"/>	Mechanical	<input type="checkbox"/>	(Tick option)		Details of Fault: ("Faulty" is not a reason)
Electrical	<input type="checkbox"/>								
Leak	<input type="checkbox"/>								
Mechanical	<input type="checkbox"/>								
(Tick option)									

### Incorrectly Labelled

Part Number Ordered:	
Part Number Supplied:	
Order Number:	
Description:	

### Duplicated Order (Enertech Duplication)

Details of Duplication:	

### Damage in Transit

Date Received:	
Haulage Company:	
Details of Damage:	

### Nu-way office use only:

Authorised by:	
Date:	

**IMPORTANT;** Any returns outside of the categories will require contact and authorisation by Enertech sales staff.

**Customers may be charged a handling fee for items that are found not to be faulty**